

# Shared Management

Investing In People and Families

# Claiming Full Citizenship

Self Determination • Personalization • Individualized Funding



# SHARED MANAGEMENT

- 1. Why Shared Management**
- 2. How Shared Management works**
- 3. What difference it makes**



EAMON



**Group home**

**Little purpose**

**Few friendships**

**Isolated from family**

**Everyone wanted a good life for Eamon**



Explored what a good life could look like for Eamon

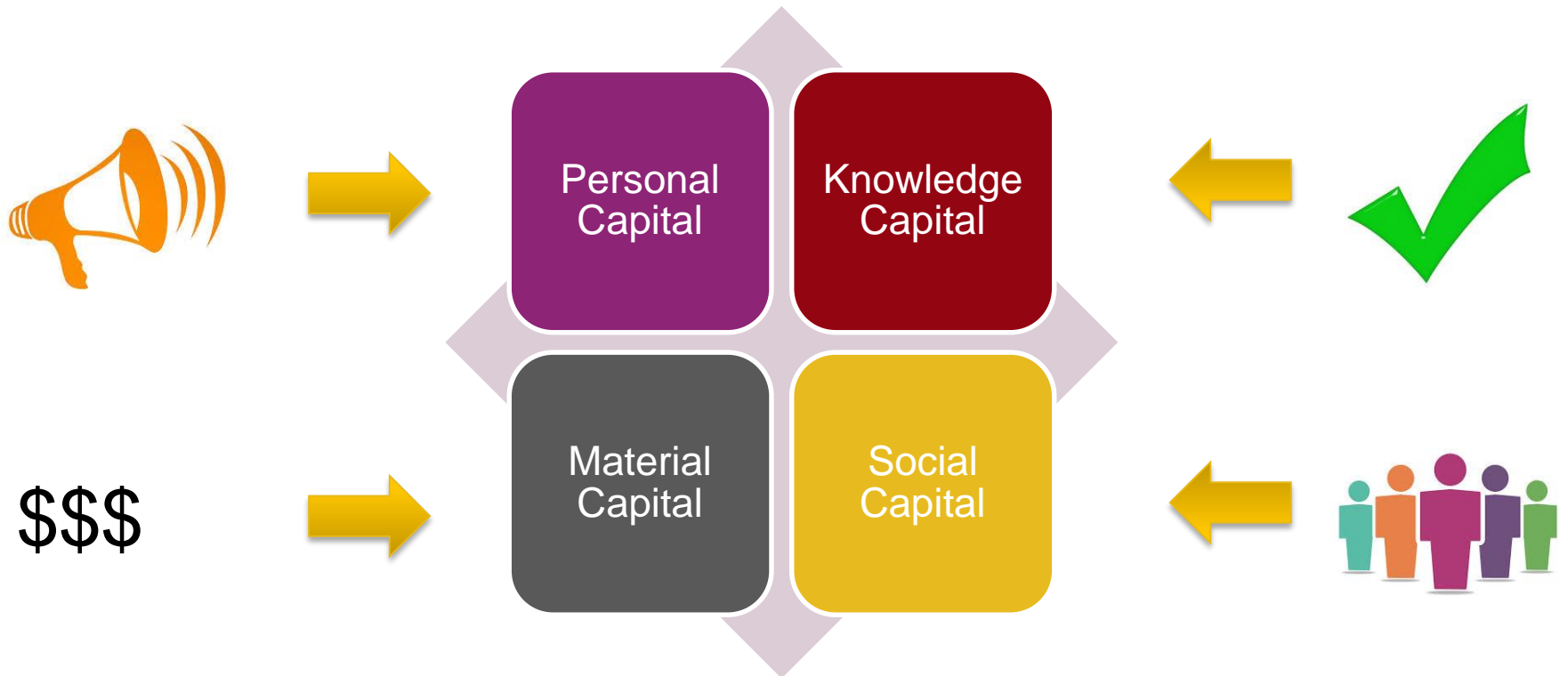
Who are the right people, how do we find them

Family wanted more control – but scared of the responsibility

Connection to other people and families who have done it

Partnership between PHCS and Family

# WHAT SHARED MANAGEMENT GAVE EAMON & FAMILY



# SHARED MANAGEMENT

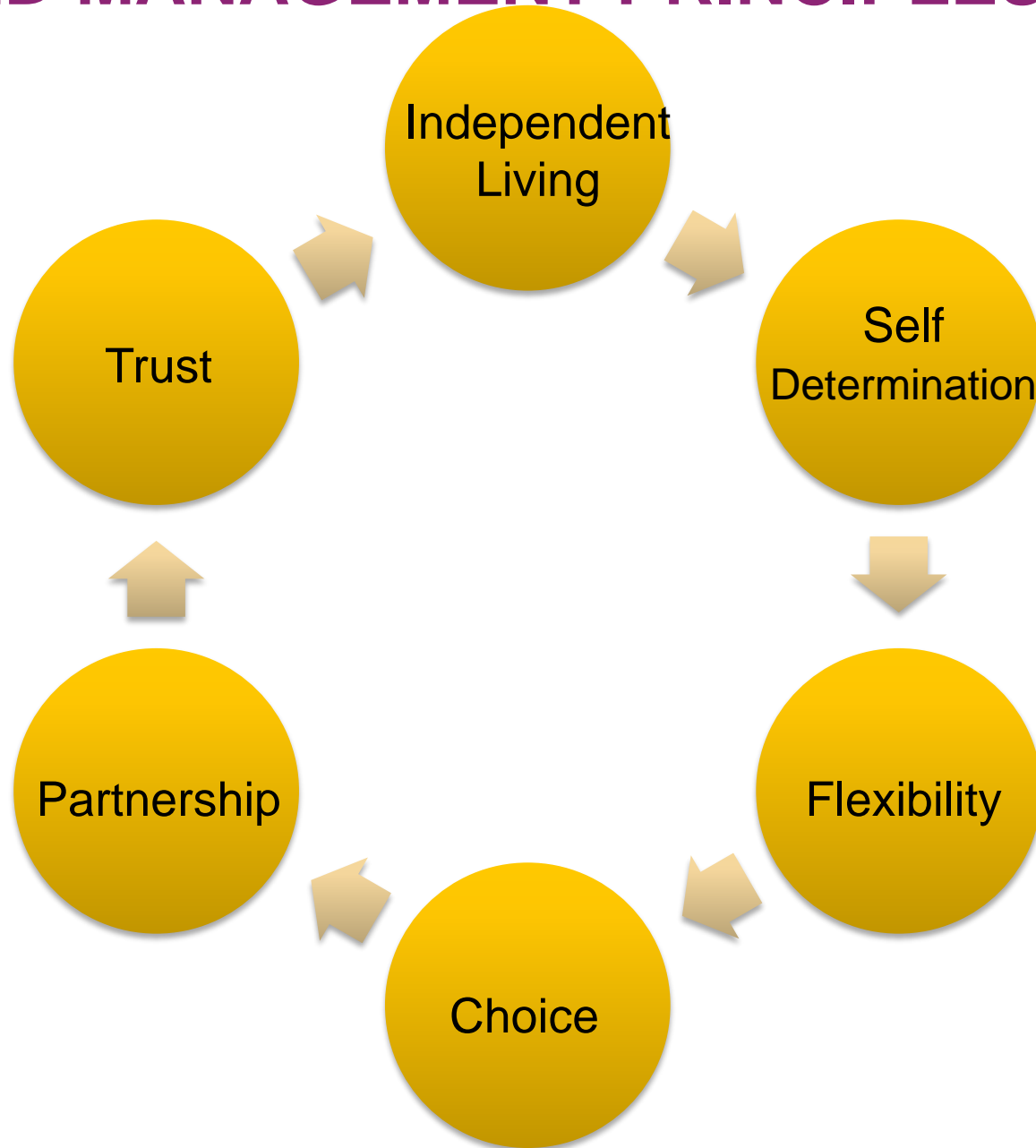
**1. Why Shared Management**

**2. How Shared Management works**

**3. Why difference it makes**



# SHARED MANAGEMENT PRINCIPLES

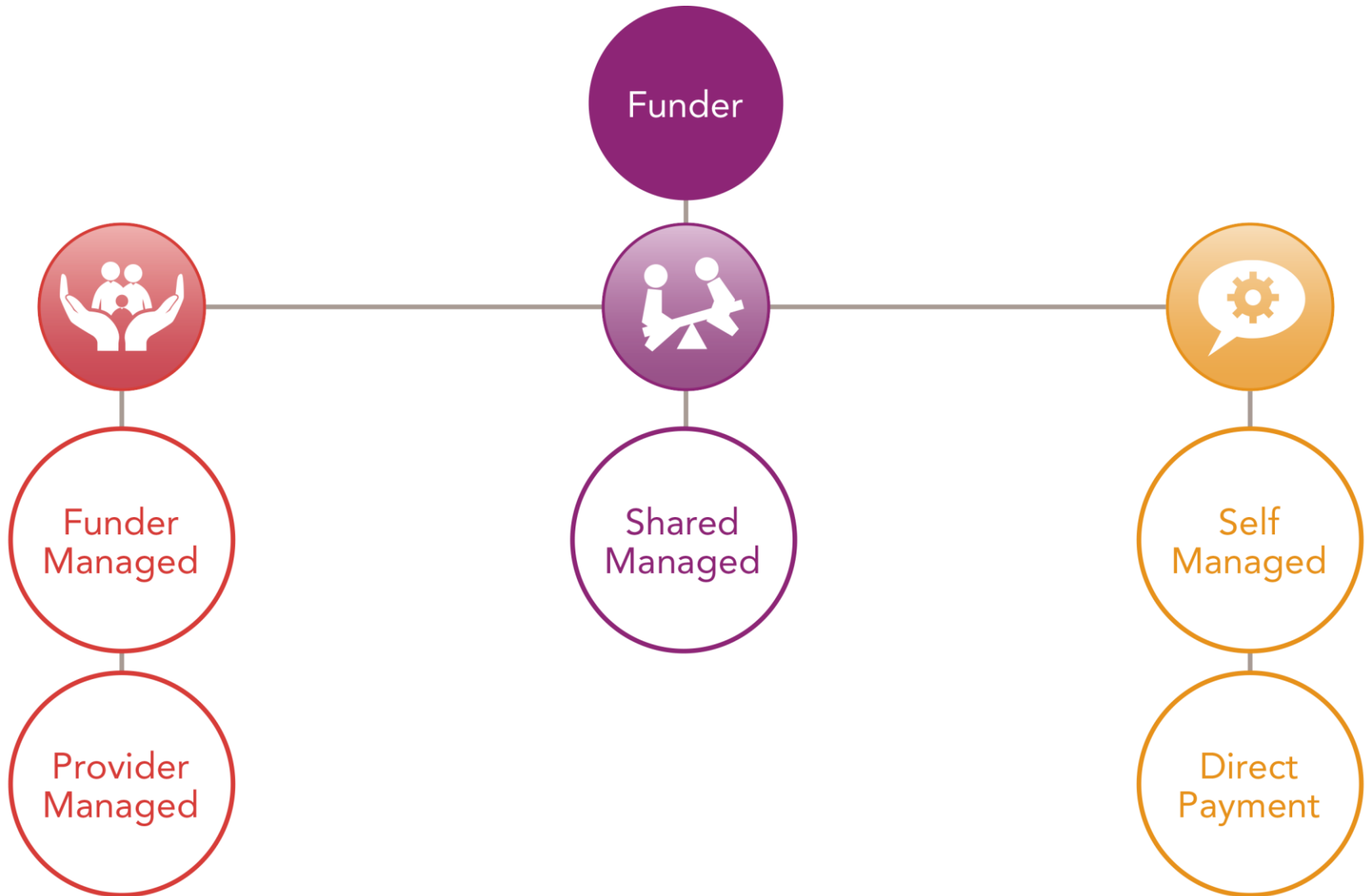


# A PARTNERSHIP

- **Design**
- **Set Up & Establish**
- **Management**
- **Development**
- **Monitoring**
- **Acquittal & Accountability**



# CONTEXT



# OVERVIEW



Agency  
Managed

**Money to Agency**

**Employer / Purchaser**

**All management  
responsibilities**

**Contractual  
relationship is with the  
Agency**



Shared  
Managed

**Money to approved  
Partner**

**Person manage day to  
day support**

**Responsibility is shared**

**Contractual  
relationship with  
partner – based on a  
partnership agreement**



Self  
Managed

**Money to Person**

**Employer or Purchaser**

**All management  
responsibilities**

**Contractual  
relationship is with the  
person**



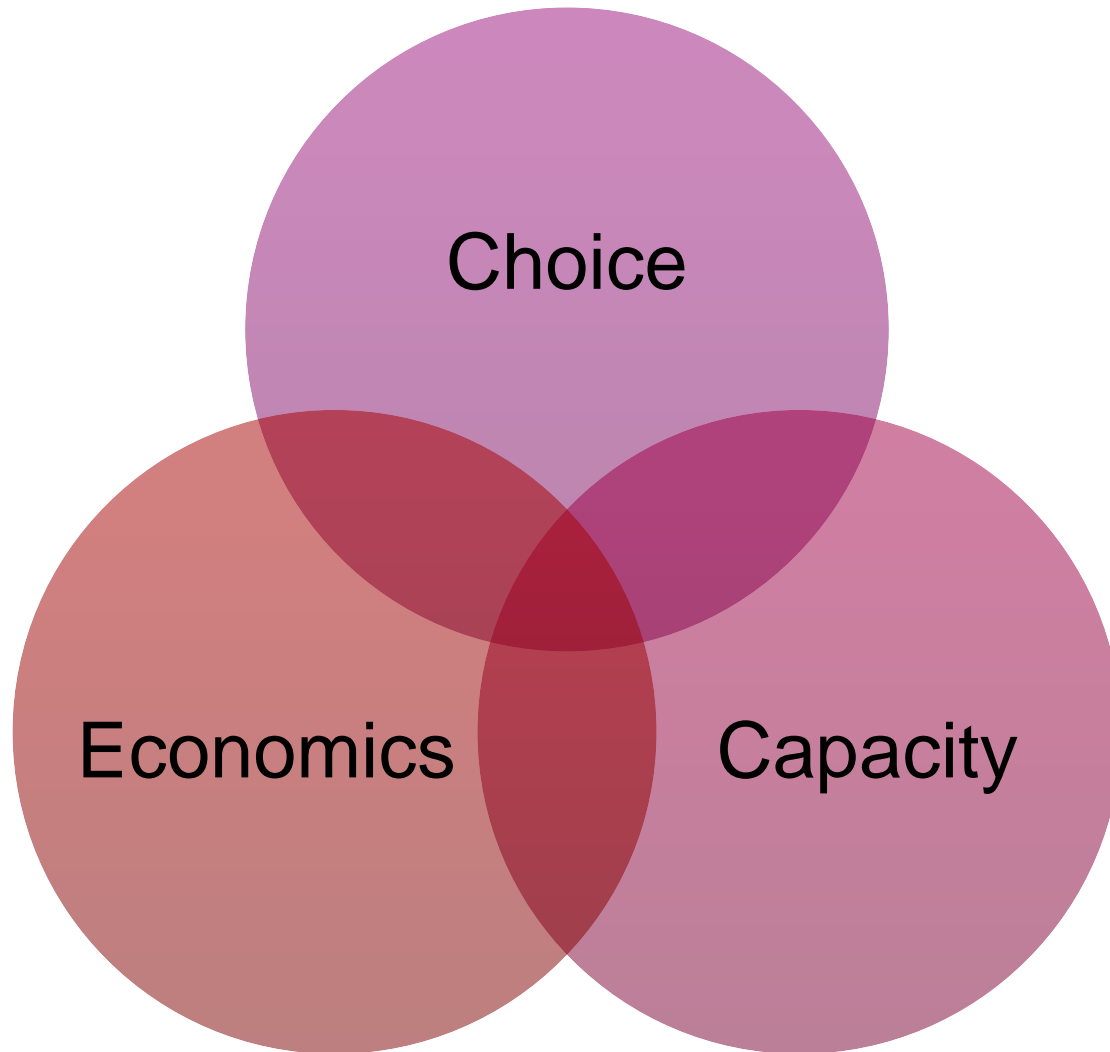
**“shared  
management  
works for us  
because we are  
not controlled  
but we are not  
alone”**

**Robert**

# SHARED MANAGEMENT

1. **Why Shared Management**
2. **How Shared Management works**
3. **What difference it makes**

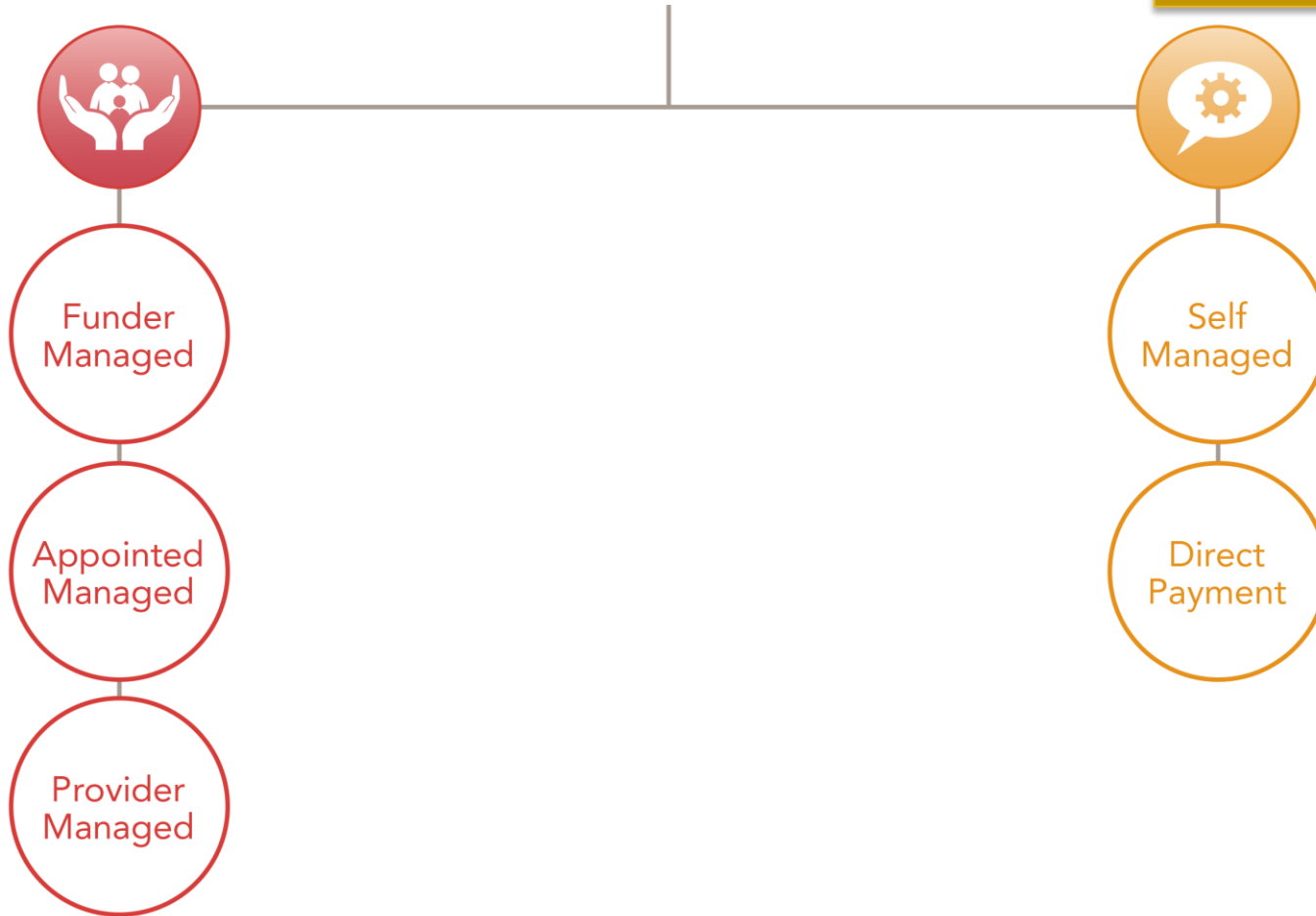
# WHAT DIFFERENCE IT MAKES



# NDIS

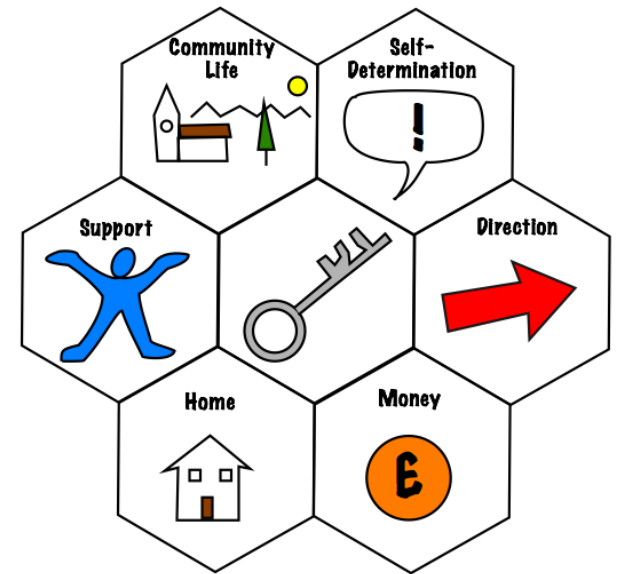
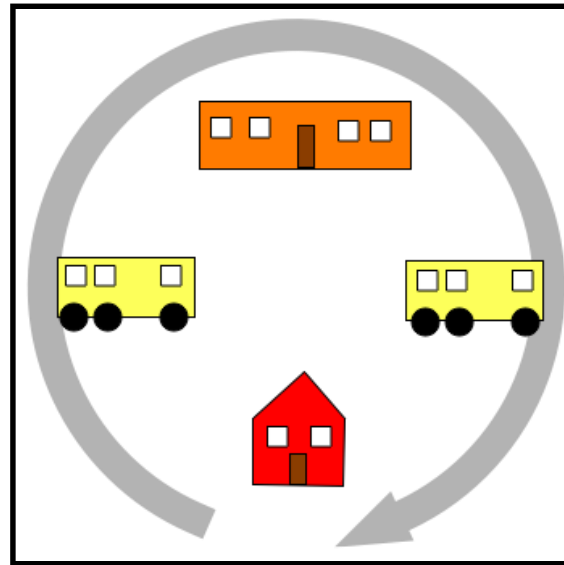
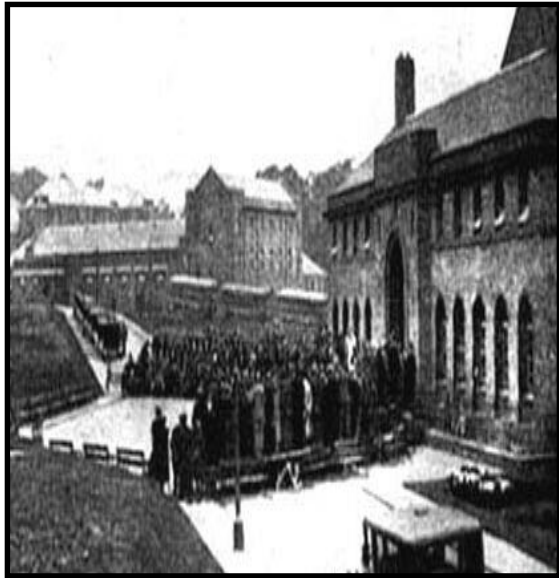
## National **disabilityinsurance** Scheme

NDIA  
SUPPORT  
CATALOGUE





# HUMAN SERVICES



NDIA  
SUPPORT  
CATALOGUE

# INCENTIVES

## UK Management Options

- Choice & Control
- Economic benefits – individual and Government level

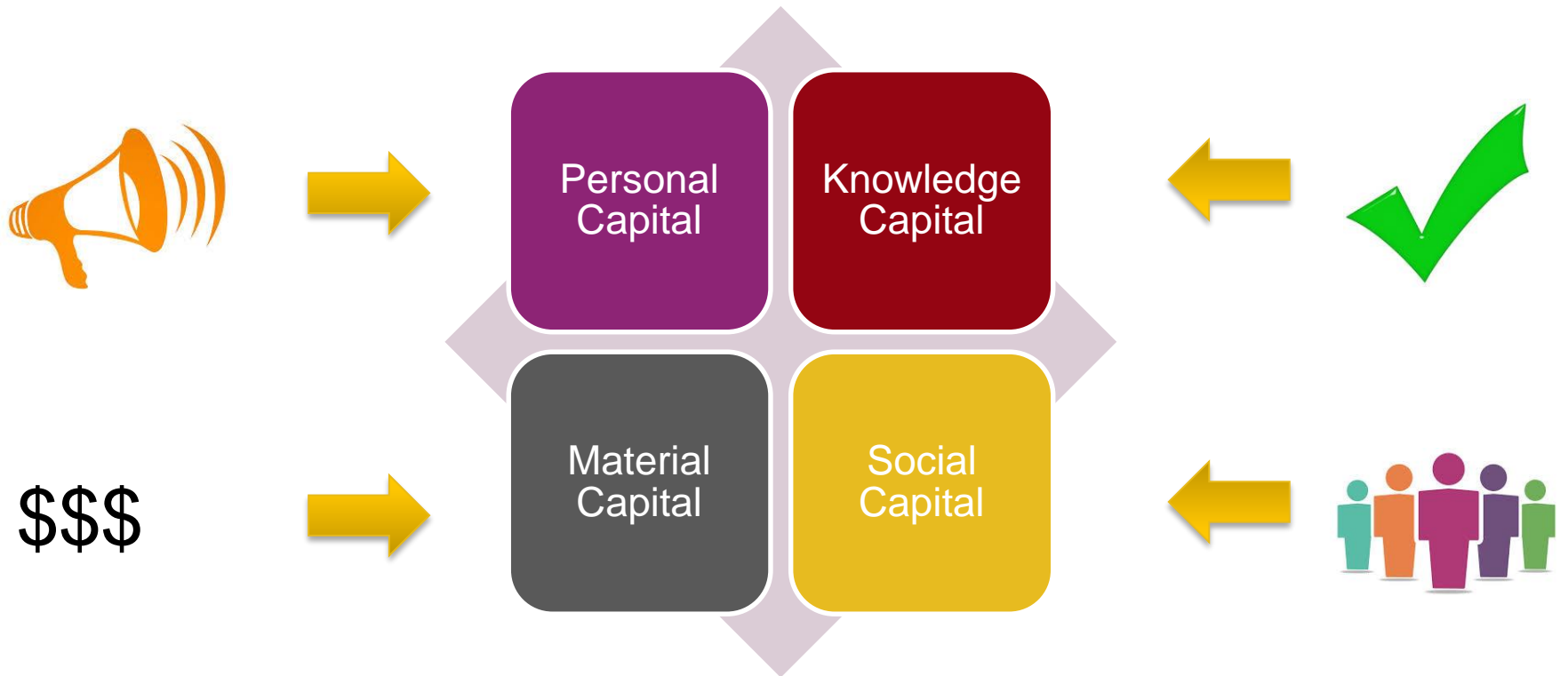
## WA Management Options

- Choice & Control
- Economic benefits – addition / negotiation

## Data

- Reducing overall costs over time – more control & better outcomes

# BUILDING CAPACITY



# PARTNERSHIP



We manage and provide the support you choose.



We manage and provide support together.



We advise and coach you to manage your own supports.



# **TO SUPPORT CITIZENSHIP**

**Shared Management needs to be an option –  
fluid and flexible**

**Incentives need to be right for people and  
families**

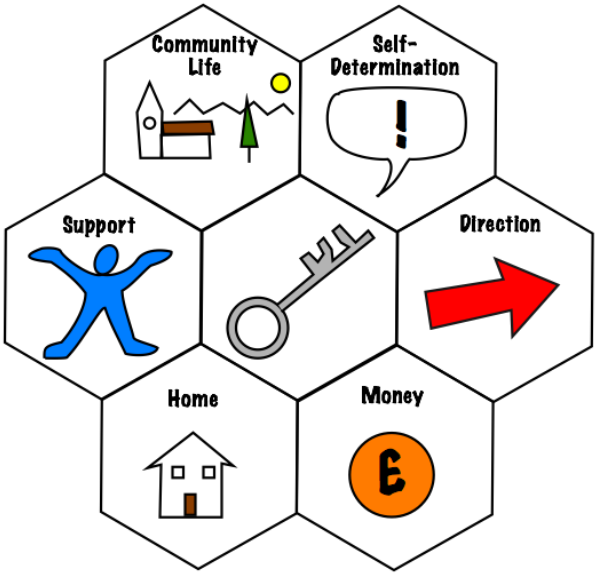
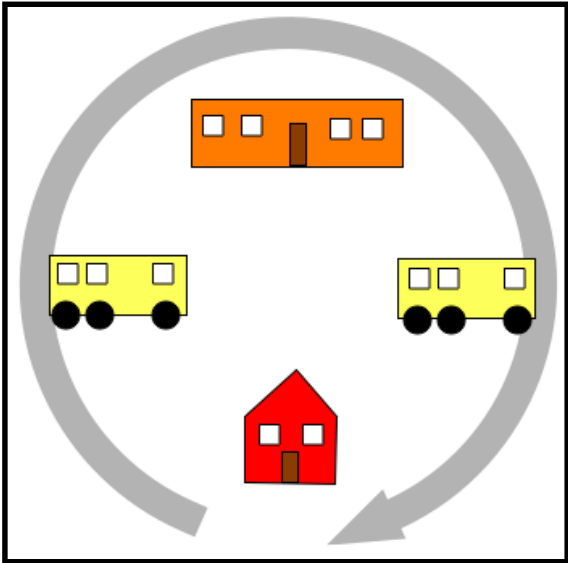
**Provider Partnerships is the future**

# Kate Fulton

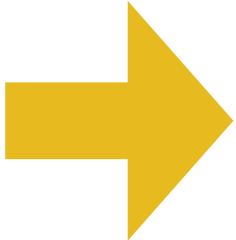
[kate.fulton@phcs.org.au](mailto:kate.fulton@phcs.org.au)



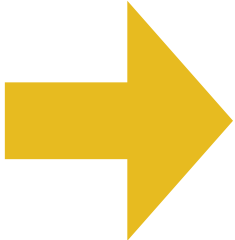
# HUMAN SERVICES



Institution



Care

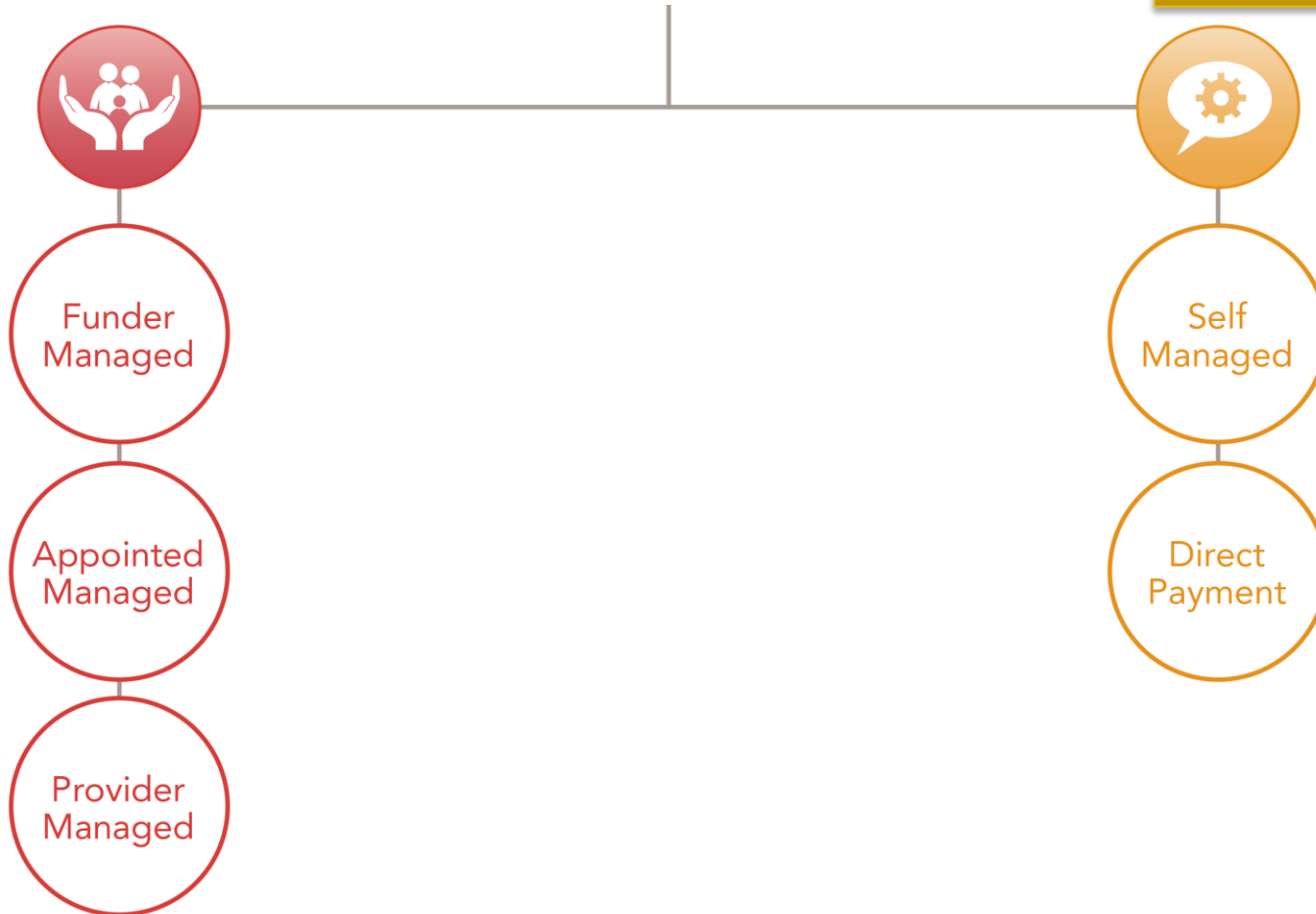


Citizenship

# NDIS

## National **disabilityinsurance** Scheme

NDIA LINE  
ITEM  
CATALOGUE





# **SHARED MANAGEMENT**

**Developed in Western Australia in 1990's.**

**Estimated there are 500 people / families sharing management with Support Providers.**

**Innovation that was co-designed by Providers and Disability Services Commission.**

# MANAGEMENT FEES THAT REFLECT REALITY



**Money to Agency**

**Employment**

**All management  
responsibilities**

**Contractual  
relationship is with the  
Agency**

15 – 40%



**Money to approved  
partner**

**Person manage day to  
day support**

**Responsibility is shared**

**Contractual  
relationship with  
partner**

7 – 15%



**Money to Person**

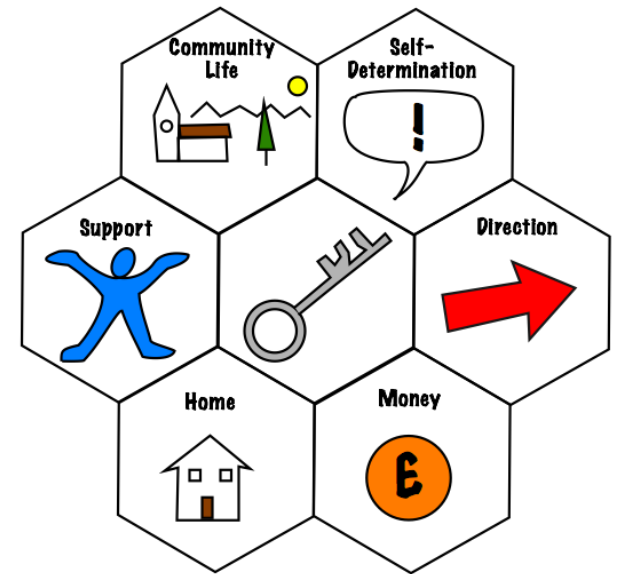
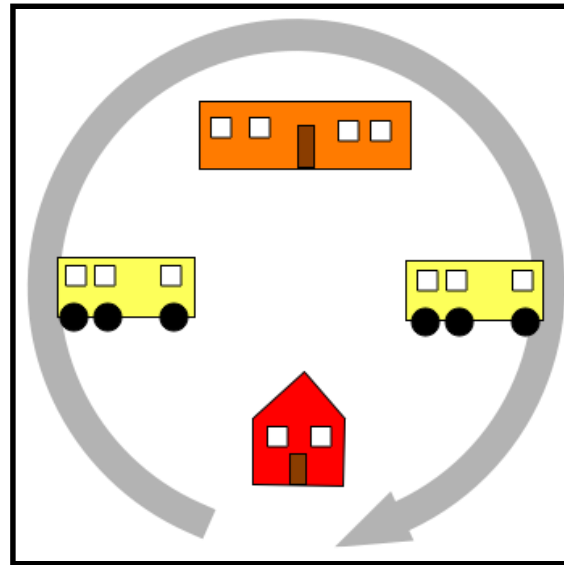
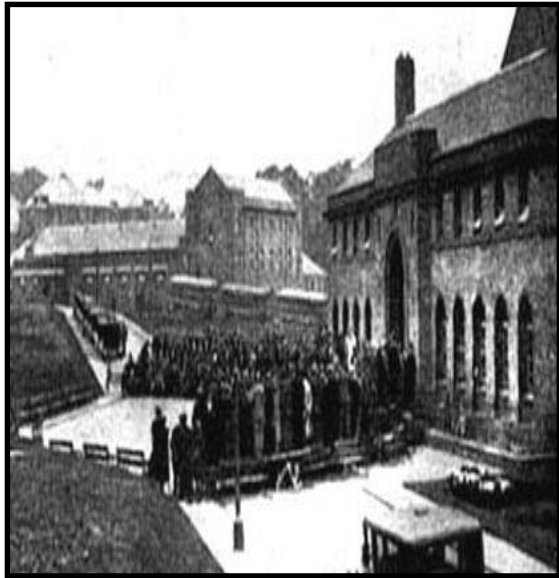
**Employer or Purchaser**

**All management  
responsibilities**

**Contractual  
relationship is with the  
person**

0% (?)

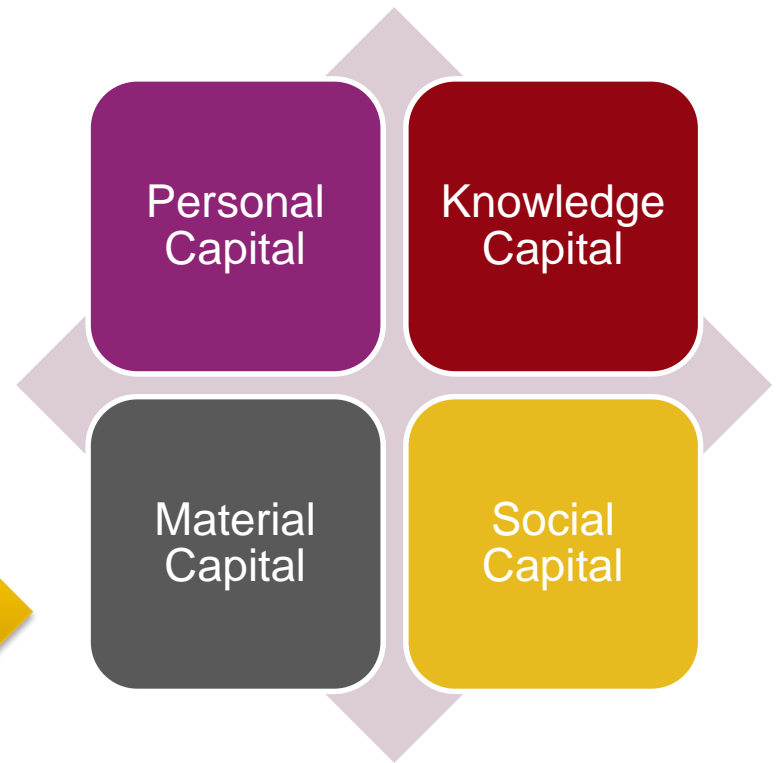
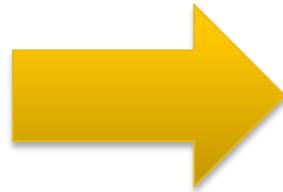
# HUMAN SERVICES



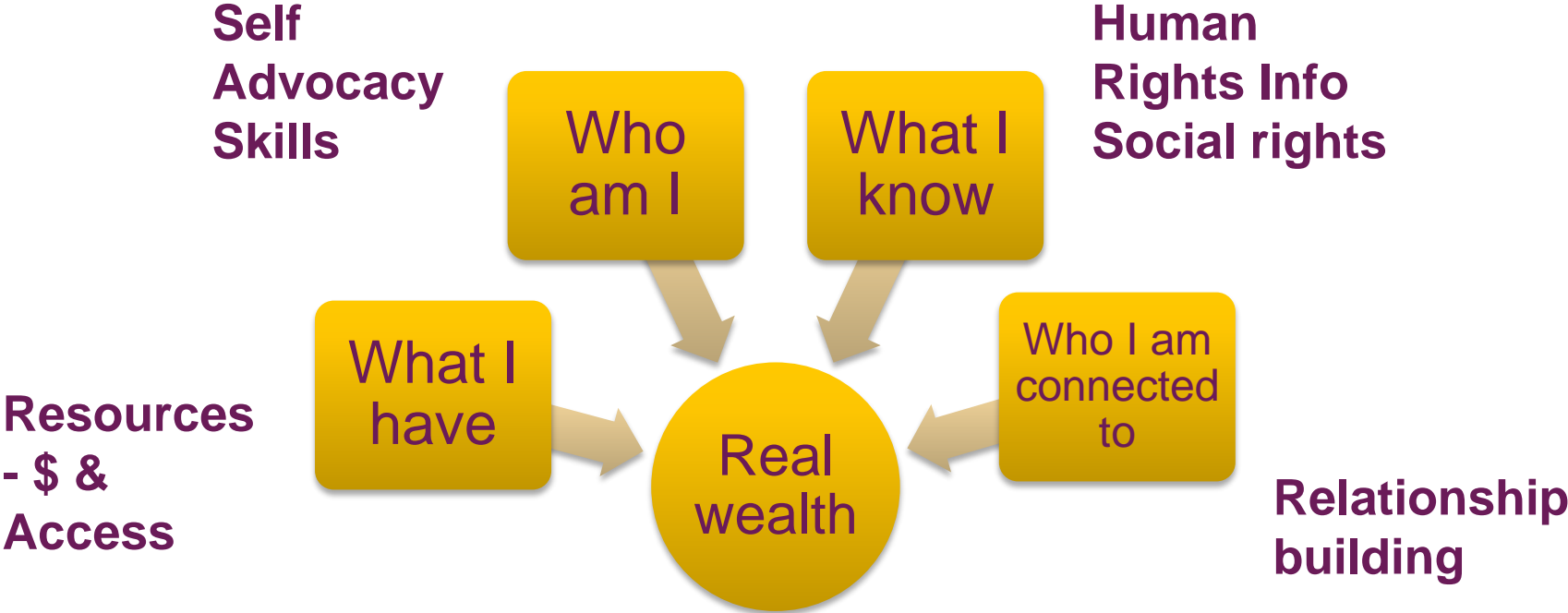
NDIA LINE  
ITEM  
CATALOGUE

# INDIVIDUALISED FUNDING / ALLOCATION

\$\$\$



# DEVELOPMENTAL INVESTMENTS



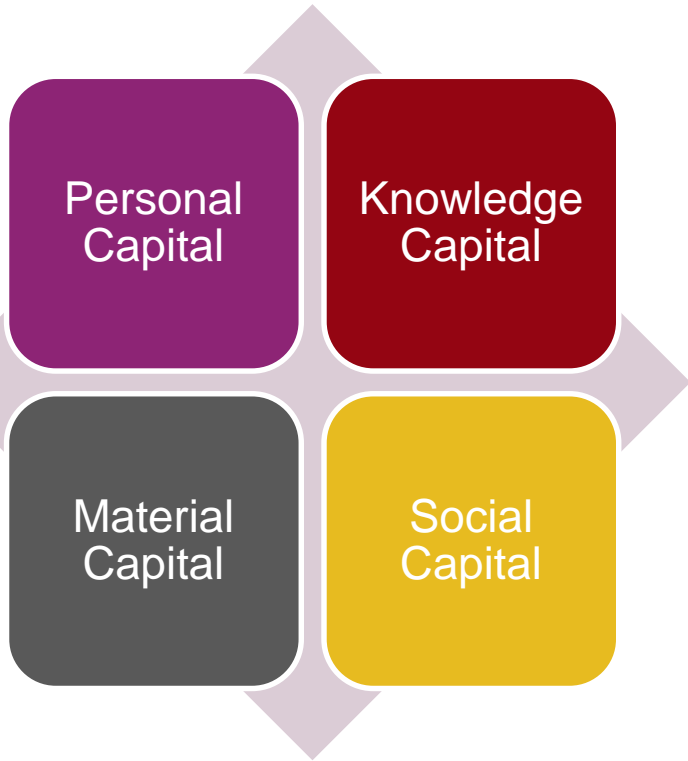
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# CITIZENS CAPITAL



**Personal Capital** - a person's resources in themselves and their ability to assert themselves, inner strength, resilience and health

**Knowledge Capital** – a person's skills, knowledge and ability to use their knowledge for action

**Material Capital** – a person's resources and material goods

**Social Capital** – a person's relationships and connections

# PERTH HOME CARE SERVICES

- **Support Provider and Development Agency in Western Australia – 40 years**
- **Developing support options in partnership with people and families**
- **Flexible and willing to host**

